

# POA Electronic Notification Fact Sheet

## Overview

Power of Attorney (POA) Electronic Notification is now available in VBMS. By clicking on the banner in the work queue, POA users with the VSO permission in VBMS now have access to a queue of alerts. An alert is generated each time a document in the below list is uploaded to the eFolder of a Veteran that the POA organization represents. POAs are able to sort and filter the queue and save their filters, similar to the sorting and filtering capability they have for claims in the VSO work queue. POAs can also acknowledge reviewing notifications, which removes them from the queue and into an acknowledged notification queue.

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There are documents requiring your attention

There are 81 documents available. [View Documents](#).

Reviewed	Power of Attorney	Date of Upload	Category	Description	Local Station	Name	File Number
<input type="checkbox"/>	00V - WOUNDED WARRIOR PROJECT	2021-08-12	Development	Subsequent Development Letter <a href="#">🔗</a>	316	CASAS, EDWARD	764074507 <a href="#">🔗</a>
<input type="checkbox"/>	074 - AMERICAN LEGION	2021-08-12	Notification	Notification Letter (e.g. VA 20-8993, VA 21-0290, PCGL) <a href="#">🔗</a>	310	SCHOONMAKER, FELTON	764075393 <a href="#">🔗</a>
<input type="checkbox"/>	00V - WOUNDED WARRIOR PROJECT	2021-08-11	Medical Records	Exam Request <a href="#">🔗</a>	310	TROMBLE, GEORGEANN	764066334 <a href="#">🔗</a>
<input type="checkbox"/>	00V - WOUNDED WARRIOR PROJECT	2021-08-11	Development	Standard 5103 Notice <a href="#">🔗</a>	310	TROMBLE, GEORGEANN	764066334 <a href="#">🔗</a>
<input type="checkbox"/>	00V - WOUNDED WARRIOR PROJECT	2021-08-11	Medical Records	Exam Request <a href="#">🔗</a>	329	GELBACH, GLENN	764074590 <a href="#">🔗</a>
<input type="checkbox"/>	00V - WOUNDED WARRIOR PROJECT	2021-08-11	Development	Standard 5103 Notice <a href="#">🔗</a>	329	GELBACH, GLENN	764074590 <a href="#">🔗</a>
<input type="checkbox"/>	074 - AMERICAN LEGION	2021-08-11	Development	Custom 5103 Notice <a href="#">🔗</a>	306	VERSTEEG, OTIS	762061775 <a href="#">🔗</a>
<input type="checkbox"/>	074 - AMERICAN LEGION	2021-08-10	Due Process	Proposal to Reduce - Failure to Submit Dependency Questionnaire <a href="#">🔗</a>	314	PISKE, ROCKY	700055908 <a href="#">🔗</a>
<input type="checkbox"/>	074 - AMERICAN LEGION	2021-08-09	General	Correspondence <a href="#">🔗</a>	311	DEVEREAUX, JOE	700069484 <a href="#">🔗</a>
<input type="checkbox"/>	074 - AMERICAN LEGION	2021-08-09	General	Correspondence <a href="#">🔗</a>	311	DEVEREAUX, JOE	700069484 <a href="#">🔗</a>

(Note: Above screenshot is from a test environment and does not contain any PII.)

## Frequently Asked Questions

**Q1. Which document types are POAs notified of?** POAs are notified of the below documents today. Please note, we have the intention to add additional document types in the future, to allow electronic notifications to be sent for additional documents. If additional documents are added, all POAs will be notified of the new documents with an updated list.

**Q2. Does notification include Rating Decisions?** POAs are not notified of Rating Decisions individually, as these are sent out as attachments to notification letters. POAs are notified of the letter that includes the Rating Decision, so POAs can review those letters (and attached Rating Decisions).

**Q3. Can POAs save their filters so they don't have to filter each time?** Yes. In the same functionality that exists in the work queue, POAs can save their filters and choose their default filter. This is saved individually for each POA, not organization based.

**Q4. If a POA represents more than one organization, can they see notifications for both organizations?** Yes, POAs will see notifications for all organizations that they represent. They can also sort and filter per organization, as in the claims queue.

**Q5. If a POA clears a notification, how does that affect the notifications for others in the organization?** Once a notification is cleared for the organization, it moves to the “Reviewed Documents” filter of the queue for all users of the organization. There is no need for all users to review the same notifications, so the “New Documents” filter will remain an active queue of notifications that the organization may want to review.

**Q6. Is there anyone a POA represents that I do not receive notifications for?** Notifications are not received today for non-veteran claimants (e.g., surviving spouses, surviving children, etc.). Notifications are also not received for claims where the POA is a limited POA only representing an individual claim, only claims where the POA is the General POA representing all claims.

## Document and Category Types for Notifications

The below list is all of the document titles and their corresponding category that currently generate a notification for POAs to review.

DESCRIPTION-TXT/DOCUMENT TYPE	CATEGORY
BVA Decision	Appeal
CAVC Decision	Appeal
Appeal Notification Letter	Appeal
BVA-General	Appeal
Appeal Satisfaction Notice	Appeal
MAP-D Development Letter	Development
Standard 5103 Notice	Development
Custom 5103 Notice	Development
Subsequent Development Letter	Development
Federal Third Party Reserve or Guard unit records	Development
Initial Federal 3rd Party Letter - PTSD request copy of Vet Center records	Development
Initial Federal 3rd Party Letter - PTSD obtain investigative Reports	Development
Initial Federal 3rd Party Letter - PTSD diagnosed, confirm stressor, to MC Historical	Development
Initial Private 3rd Party Letter	Development
Informal Claim Letter	Development
Initial Private 3rd Party Letter, 21-4192	Development
Final Attempt Letter	Development
Request final hospitalization and autopsy findings	Development
Request report of accident investigation - CPD	Development
Public Record - request for certified copy	Development
Prison Development - 21-4193 Needed	Development
1151 development to VAMC	Development
IDES Return to Duty Letter	Due Process
Proposed Incompetency Letter	Due Process
Proposal to Reduce Service Connected Compensation	Due Process
Proposal to Reduce - Failure to Report for an Exam Letter	Due Process
Proposal to Reduce - School Child Verification Letter	Due Process
Character of Discharge Letter	Due Process
Drill Pay Letter	Due Process
Proposal to Reduce Failure to Submit Dependency Questionnaire	Due Process
DIC dep questionnaire not submitted	Due Process
Proposal to Reduce Pension - Claimant in Medicaid-Approved Nursing Home	Due Process
Apportionment - notice to claimant	Due Process
Apportionment - notice to veteran	Due Process
Proposal to Remove A&A, Discharge from Nursing Home	Due Process
Proposal to Reduce Improved Pension, Claimant In Domiciliary/Nursing Home,	Due Process
Proposal to Reduce - Claimant No Longer P&T	Due Process

Proposal to Stop A/A for VAMC admission and Restore	Due Process
Proposal to stop A/A for VAMC admission and reduce for Domiciliary/Nursing Home	Due Process
Correspondence	General
Returned Mail	General
Apportionment Decision	Notification
Notification Letter (e.g. VA 20-8993, VA 21-0290, PCGL)	Notification
Burial Letter	Notification
C&P Exam	Medical Records
Exam Request	Medical Records
VA 21-2507a Request for Physical Examination	Medical Records