

2023 VFW NVS Proficiency Training Conference
Sunday, April 16, 2023
VIRTUAL GROUP 1

To Access the General Session use the following Zoom Link:

<https://vfw.zoom.us/j/83200448497?pwd=VTF5a2VRc1gycjBkZ1RqYWw0bzd5dz09>

Meeting ID: 832 0044 8497

Passcode: vfw

Dial In: (301) 715 8592

All Attendees - Mainsail Ballroom	
12:00	<i>Registration</i>
12:30	Opening Remarks and Invocation <i>Mike Figlioli, Director, NVS</i>
1:00	VFW National Headquarters Update <i>Brian Walker, Assistant Adjutant General, VFW</i>
2:00	<i>Break</i>
2:20	VA Life Insurance Program <i>Kristan Hoffman, Chief, Policy, Procedures and Training, VA Insurance Service</i>
3:10	<i>Break</i>
3:30	VFW National Legislative Service Update <i>Patrick Murray, Director, NLS</i>
4:15	Department of Veterans Affairs VBA Update <i>Willie Clark, Deputy Undersecretary for Benefits, Veterans Benefits Administration</i>



National Veterans Service

PROFICIENCY TRAINING CONFERENCE

April 16-19, 2023



2023 VFW NVS Proficiency Training Conference - Monday, April 17 VIRTUAL GROUP 1

To access your Workgroup Session use the following Zoom link:

<https://vfw.zoom.us/j/87413643636?pwd=RGtNRjMrbVQ0RjUwK0VyMFluMUVNQQT09>

Meeting ID: 874 1364 3636

Passcode: vfw

Dial In: 301 715 8592

TIME	Virtual Group 1
8:00	Recruiting in the Office Chris Macinkowicz Dennis Flynn
8:50	Break
9:00	How to Instruct Post Service Officers Liz Salvador
9:50	Break
10:10	VBMS Filters & Tips Dale Phillips Todd Gruchalla
11:00	Break
11:10	Office Practices Sari Maple Keith Garrison
12:00	Lunch
1:00	What's New at VA Kyle Rogers
1:50	Break
2:00	What's New at VA Kyle Rogers
2:50	Break
3:10	What's New at VA Kyle Rogers
4:00	End of Day

2023 VFW NVS Proficiency Training Conference - Tuesday, April 18 VIRTUAL GROUP 1

To access your Workgroup Session use the following Zoom link:

<https://vfw.zoom.us/j/87413643636?pwd=RGtNRjMrbVQ0RjUwK0VyMFluMUVNQQT09>

Meeting ID: 874 1364 3636

Passcode: vfw

Dial In: 301 715 8592

TIME	Virtual Group 1
7:00	<i>Continental Breakfast</i>
8:00	Using Common Court Cases <i>Crystal Trulove</i>
8:50	<i>Break</i>
9:00	Using Common Court Cases <i>Crystal Trulove</i>
9:50	<i>Break</i>
10:10	Using Common Court Cases <i>Crystal Trulove</i>
11:00	<i>Break</i>
11:10	TVB System
12:00	<i>Lunch</i>
1:00	TVB System
1:50	<i>Break</i>
2:00	Media Awareness <i>Rob Couture</i>
2:50	<i>Break</i>
3:10	PACT Act Offsets <i>Glenn Bergmann</i>

2023 VFW NVS Proficiency Training Conference - Wednesday, April 19 VIRTUAL GROUP 1

To access your Workgroup Session use the following Zoom link:

<https://vfw.zoom.us/j/87413643636?pwd=RGtNRjMrbVQ0RjUwK0VyMFluMUVNQTO9>

Meeting ID: 874 1364 3636

Passcode: vfw

Dial In: 301 715 8592

TIME	Virtual Group 1	
7:00	<i>Continental Breakfast</i>	
8:00	What's New at NVS	
8:50	<i>Break</i>	
9:00	Developing PACT Act Claims	<i>Vicki Von Loh</i>
9:50	<i>Break</i>	
10:10	Developing PACT Act Claims	<i>Vicki Von Loh</i>
11:00	<i>End of Conference</i> <i>All tests must be completed on the VFW Online Learning Portal by 11:59PM Eastern on Friday April 28, 2023</i>	