

# Veteran and Family Member Programs



*VA Core Values:* Integrity Commitment Advocacy Respect Excellence

*VA Core Characteristics:* Trustworthy | Accessible | Quality | Innovative | Agile | Integrated

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Choose **VA**

VA



U.S. Department of Veterans Affairs  
Veterans Health Administration  
Office of Community Care

## Veteran and Family Member Programs (VFMP)-Introduction

- **Currently aligned under Delivery Operations within Office of Community Care**
- **Centralized model for eligibility determinations and medical claims processing**
- **Programs within VFMP**
  - **Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA)**
    - **576,015 enrolled/389,574 unique users YTD**
  - **Camp Lejeune Family Member Program**
    - **853 enrolled/605 unique users**
  - **FMP**
    - **60,449 enrolled/4929 unique users in FY21**
  - **Children of Women Vietnam Veterans**
    - **17 enrolled/2 unique users in FY21**
  - **Spina Bifida**
    - **1,087 enrolled/871 unique users in FY21**
  - **Program of Comprehensive Assistance for Family Caregivers-Stipend portion**
    - **34,310 unique users**
  - **Pharmacy Benefits -Meds by Mail (non-urgent) and local pharmacy in OptumRx network**

## Foreign Medical Program (FMP)- Introduction

- **Established September 2, 1959**
- **Healthcare benefits program for Veterans with service-connected disabilities living or traveling abroad**
- **Who is Eligible:**
  - **Veterans living or traveling abroad (except North Korea, Cuba, and Iran)**
    - **VA cannot reimburse treatment where U.S. treasury checks are restricted or where travel is prohibited**
    - **Non-covered locations under FMP: medical care provided in the fifty U.S, District of Columbia, Commonwealth of Puerto Rico, and the U.S. Territories (Virgin Islands, Guan, American Samoa, and the Commonwealth of the Northern Mariana Islands)**
- **Veterans participating in the VA Vocational Rehabilitation program**
- **Can be used with other governmental programs such as Tricare**
- **Veteran not entitled to medical care for any period in which he/she is a fugitive felon or during any period of incarceration**

## FMP covered services include:

- Reimbursements of health care services, medications, and Durable Medical Equipment (DME) for:
  - SC conditions and/or
  - Conditions associated with and held to be aggravating a SC condition
- Treatments must be FDA approved
- Can use DoD medical facilities if available
- Claim amounts are converted to U.S. dollars according to the foreign currency rate on the date of service

# VFMP Overview

## Foreign Medical Program application process

- Complete-FMP Registration For (VA Form 10-7959f-1)
  - FMP Registration Form (VA Form 10-7959f-1)
- Email
  - FMP applications can be emailed to [hac.fmp@va.gov](mailto:hac.fmp@va.gov)
- Mail
  - To enroll in FMP, mail your information to:
  - VHA Office of Community Care  
Foreign Medical Program (FMP)  
P.O. Box 469061  
Denver, CO 80246-906

Questions: 877-345-8179

# VFMP Overview

## CHAMPVA- Introduction

- **Established September 1, 1973**
  - **Health benefits program where VA shares the cost of covered medical services and supplies for eligible beneficiaries**
  - **Who is Eligible:**
    - **Spouse/surviving spouse/child of a Veteran**
      - **Veteran is permanent and totally (P&T) disabled for a service-connected (SC) disability**
      - **Veteran who has died from a VA SC disability**
      - **Veteran at time of death was P&T from a SC disability**
      - **Veteran died in the line of duty, not due to misconduct (most often these bene qualify for Tricare)**
    - **Children**
      - **Up to 18 or age 23 (if enrolled in educational institution)**
      - **Stepchildren (in household) included unless divorce or remarriage**
    - **Surviving spouse who remarries**
      - **Before age 55 (no longer qualify for CHAMPVA)**
        - **If remarriage ends, may qualify for CHAMPVA again**
      - **After age 55 can keep CHAMPVA benefits**
    - **Family Member caring for Veteran with disabilities**
- ❖ **CHAMPVA not available if bene Tricare eligible**
  - ❖ **CHAMPVA secondary to Medicare (must be enrolled in Medicare A&B)**

## CHAMPVA covered services include:

- Ambulance service
- Ambulatory surgery
- Durable medical equipment (DME)
- Family planning and maternity
- Hospice
- Inpatient services
- Mental health services
- Outpatient services
- Skilled nursing care
- Transplants
- Pharmacy Benefits
  - Meds by Mail (non-urgent)
  - Optum Rx Retail Pharmacy Network

# VFMP Overview

## CHAMPVA application process

- **Complete**
  - Application for CHAMPVA Benefits (VA Form 10-10d) (2-8 months)
  - Other Health Insurance Certification (VA Form 10-7959c) (2-8 months)
- **If include additional items below can be expedited to 6 weeks**
  - **Copy of Medicare card or documentation from Social Security Administration confirming you don't qualify for Medicare benefits**
  - **Copy of Page of VBA rating decision showing Veteran P&T or date of death**
  - **Copy of DD214 or report of separation**
  - **Copy of Documents of dependent children**
    - Birth certificate or adoption paperwork
    - School certification
- **General questions: 1-800-733-8387**

Recommend urgent cases (birth of child/urgent cases)

**Mail your application to:**  
**VHA Office of Community Care**  
**CHAMPVA Eligibility**  
**PO Box 469028**  
**Denver, CO 80246-9028**  
**Or fax it to: 303-331-7809**





## Camp Lejeune Family Member Program- Introduction

- **Honoring America's Veterans and Caring for Camp Lejeune Families Act of 2012**
  - Signed into law on August 6, 2012
  - Public Law 112-154
  - Potential exposure to drinking water contaminates with industrial solvents, benzene, and other chemicals
- **Who is eligible:**
  - Program for Beneficiaries of Veterans who lived or served at with an at U.S. Marine Corps Base Camp Lejeune or Marine Corps Air Station (MCAS) New River in North Carolina for at least 30 days between August 1, 1953-December 31, 1987
  - Veteran did not receive dishonorable discharge
  - Family members are eligible for benefits if they resided at Camp Lejeune, North Carolina, for not fewer than 30 days (consecutive or non-consecutive during the period of contamination or were in utero during which period while the mother of such family member resided at Camp Lejeune.

## Camp Lejeune covered services:

- Reimbursement of health care costs related to one or more of the following qualifying medical conditions:

Bladder cancer

Breast cancer

Esophageal cancer

Female infertility

Hepatic steatosis

Kidney cancer

Leukemia

Lung cancer

Miscarriage

Multiple myeloma

Myelodysplastic syndromes

Neurobehavioral effects

Non-Hodgkin's lymphoma

Renal toxicity

Scleroderma



## Camp Lejeune Family Member Program Application Process

- **Gather supporting documents**
  - Military records showing service at Camp Lejeune or MCAS for at least 30 days
  - Medical records with 1 or more of 8 illnesses
- **Fill out the Camp Lejeune Family Member Program Application (VA Form 10-10068). Download VA Form 10-10068 (PDF)**
- **File a claim in any of these ways:**
  - File a claim online on VA.gov, or contact Veterans service officer (VSO), or VA regional office
  - Fax it to 512-460-5536, or
  - Mail it to:
    - Department of Veterans Affairs  
Financial Services Center  
PO Box 149200  
Austin, TX 78714-9200
- **If you need help with your application, call our Camp Lejeune Family Member program staff at 866-372-1144.**
- **Note: When you file, be sure to state that you're applying for one or more of the presumed Camp Lejeune illnesses, and upload evidence (like a doctor's report or medical test results).**

## Birth defects associated with women Veteran's service in Vietnam

- Covered birth defects include, but are not limited to, the following conditions:

- Achondroplasia
- Cleft lip and cleft palate
- Congenital heart disease
- Congenital talipes equinovarus (clubfoot)
- Esophageal and intestinal atresia
- Hallerman-Streiff syndrome
- Hip dysplasia
- Hirschprung's disease (congenital megacolon)
- Hydrocephalus due to aqueductal stenosis
- Hypospadias
- Imperforate anus
- Neural tube defects
- Poland syndrome
- Pyloric stenosis
- Syndactyly (fused digits)
- Tracheoesophageal fistula
- Undescended testicle
- Williams syndrome

## Children of Women Vietnam Veterans Health Benefits Program-Introduction

- **Established December 1, 2001**
- **Provides VA-financed health care benefits to women Vietnam Veterans' birth children who the Veterans Benefits Administration (VBA) has determined to have a covered birth defect.**
- **Eligibility**
  - **Biological mother is a Vietnam Veteran, and the child was conceived after the Veteran entered the Republic of Vietnam Feb. 28, 1961 to May 7, 1975.**
  - **Only covers services necessary for the treatment of a covered birth defect and associated medical conditions resulting in permanent physical or mental disability. Conditions due to family disorders, birth-related injuries, or fetal/neonatal infirmities with well-established causes are not covered.**
- **May be eligible for:**
  - **Monthly monetary allowance**
  - **Vocational training and rehabilitation**
  - **Health care benefits.**

## Children of Women Vietnam Veterans Health Program application process

- Complete
  - *Application for Benefits For Certain Children of Vietnam Veterans With Disabilities, VA Form 21-0304*
- Mailing Address:  
VHA Office of Community Care  
CWVV Health Care Benefits Program  
PO Box 469065  
Denver CO 80246-9065
- Eligibility Application: 303-914-2900
- General Questions: 888-820-1756

## Spina Bifida- Introduction

- **Established October 1, 1997**
- **Public Law 110-387, Section 408 revised-October 10, 2008**
- **Spina Bifida**
  - **Medical condition that affects the spine and is usually apparent at birth**
  - **Neural tube defect where the neural tube does not close completely and often results in damage to the spinal cord and nerves causing physical and intellectual disabilities**
- **Who is Eligible**
  - **Korea and Vietnam Veterans' birth children conceived after the first service date who have been diagnosed with Spina Bifida (SB)-**
    - **Myelomeningocele and Meningocele (does not include spina bifida occulta)**
  - **Korea Veteran (Sept 1, 1967- Aug. 31, 1971)**
  - **Vietnam Veteran (Jan 9, 1962 – May 7, 1975)**

# VFMP Overview

## Spina Bifida covered services include:

- Monetary allowances
- Vocational training and rehabilitation
- VA financed health care benefits
  - Durable Medical Equipment
  - Homemaker services (health related)
  - Outpatient mental health services
  - Substance abuse treatment
  - Family member/guardian training
  - Transplantation services
  - Travel
  - Pharmacy
    - Meds by Mail
    - Optum Rx
- VA is exclusive payer



## Spina Bifida application process

- **Complete**
  - **Application for Spina Bifida Benefits (VA Form 21-0304, [About VA Form 21-0304 | Veterans Affairs](#))**
- **Send the completed form and competent medical evidence to:**

**Department Of Veterans Affairs  
Evidence Intake Center  
P.O. Box 4444  
Janesville, WI 53547-4444  
Fax: 844-531-7818**
- **Questions:**

**Contact Denver VA Regional Office 303-914-2900  
Email: [Inquiry Routing & Information System \(IRIS\)](#) or [sb.hac@va.gov](mailto:sb.hac@va.gov)**

## Program of Comprehensive Assistance for Family Caregivers

- **Who is Eligible**

- **18 years of age**
- **Spouse, child, parent, stepfamily, extended family, or someone who lives full time with Veteran as a designated family caregiver**
- **Veteran must have individual/combined rating of 70% or higher**
- **SC disabilities must have been caused or made worse by active duty**
  - **Before May 7, 1975**
  - **On or after 9/11/2001**
  - **In October of 2022, Veterans of all eras will be included**
- **Veteran was discharged from US military or have a date of medical discharge**
- **Veteran must need > 6 months of continuous, in person personal care services**
- **Annual assessments completed. Re-evaluation through appeals if level of care change**



# VFMP Overview

## Program of Comprehensive Assistance for Family Caregivers covered services include:

- **Personal care services for Veteran**
  - Care and assistance to support the Veteran's health and well-being
  - Everyday personal needs (feeding, bathing, dressing)
  - Safety, protection, or instruction in their daily living environment
- **Number of Caregivers**
  - One primary family caregiver (only ones who get the stipend and health benefit)
  - Up to two secondary caregivers (serve as a backup)
- **Benefits for Caregivers**
  - Caregiver education and training
  - Mental Health counseling
  - Travel, lodging, and financial assistance when traveling with Veteran to receive care
  - A non-taxable monthly stipend
  - Access to health care benefits through the CHAMPVA (if don't qualify for other health plans)
  - At least 30 days of respite care for Veteran

## Program of Comprehensive Assistance for Family Caregivers application process

- **Complete online**
  - Online- Caregiver Application For Benefits | Veterans Affairs (va.gov)
- **Download and complete:**
  - Joint Application for the Program of Comprehensive Assistance for Family Caregivers (VA Form 10-10CG).  
Download VA Form 10-10CG (PDF)
- **Submit**
  - **In person-**
    - Caregiver Support Line at 855-260-3274
    - Caregiver Support Directory
    - Caregiver Support Program (CSP) Teams/Caregiver Support Coordinators - VA Caregiver Support Program
  - **Mail-**
    - Program of Comprehensive Assistance for Family Caregivers  
Health Eligibility Center  
2957 Clairmont Road NE, Suite 200  
Atlanta, GA 30329-1647

# Our Mission

To fulfill President Lincoln's promise "To care for him who shall have borne the battle, and for his widow, and his orphan" by serving and honoring the men and women who are America's Veterans.

## Questions?



# VFMP Overview

- **References**
- **CHAMPVA - Community Care**
- **Health Care Benefits for Dependents (CHAMPVA) | Benefits.gov**
- **Foreign Medical Program (FMP) - Community Care (va.gov)**
- **Camp Lejeune Family Member Program - Community Care (va.gov)**
- **Children of Women Vietnam Veterans Health Care Benefits Program - Community Care (va.gov)**
- **Spina Bifida Health Care Benefits Program (SBHCBP) - Community Care (va.gov)**
- **VA Family Caregiver Assistance Program | Veterans Affairs**