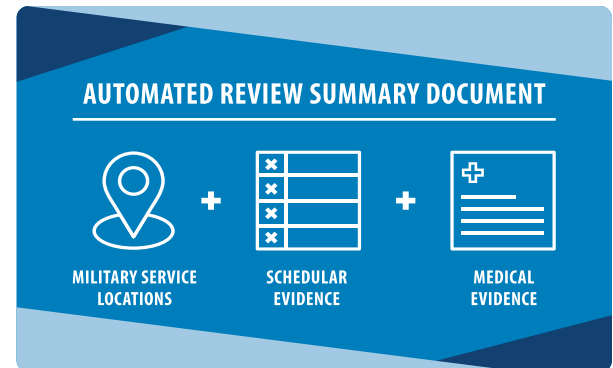


# Automated Review Summary Document (ARSD) VSO Fact Sheet

## What is the ARSD?

Automated Decision Support (ADS) technology retrieves and consolidates medical records and evidence gathered through a query of the VBMS eFolder and provides a summary document of indexed and prioritized information. This information can be used as a tool by claims processor when making decisions. Ready for Decision (RFD), Open, and Exam automation logic has been refined to rely on structured medical data, which yields highly reliable ADS outcomes and saves valuable time for claims processors.



VBA regularly gathers claims processors' feedback on the ARSD to enhance its decision-making value.

## What evidence does automation software review for the ARSD?

Document types within the eFolder downloaded for automation review include, but are not limited to, Medical Treatment Records, Service Treatment Records, and Compensation and Pension claims.

ADS tools retrieve structured medical data such as medical codes associated with diagnostic testing codes, imaging studies, and laboratory analysis. Those codes are translated to the relevant clinical evidence that leads to the information needed to process the claim. In addition, ADS tools have fully automated records retrieval of VHA VistA documents. Claims processors will no longer have to manually retrieve and upload CAPRI and JVL documents into the VBMS eFolder for automation claims. This functionality has decreased duplication of records in the eFolder and saved time for claims processors.

Utilizing structured medical data increases the reliability of the ARSD. Once all relevant structured medical data has been downloaded, automation will review for any diagnostic terms, symptoms, medications, procedures, treatments, and lab results that Veterans Benefits Administration (VBA) identified as relevant for the automated diagnostic code. ADS uses these requirements to search for the information and populate it within the ARSD as schedular evidence or other medical evidence.

## Navigating the ARSD

The ARSD receives continuous updates and enhancements based on claims processor feedback. As a result of this feedback, the ARSD now prioritizes valuable/key decision-making information on the first page. The following sections, found at the beginning of the ARSD, help claims processors quickly understand what automation did or did not do relating to the claim.

The new **claim information table** shares basic information, such as the date of evidence review, the ITF date, and the EP type, at the top of the page.

Veteran's Name:	TEST VETERAN
File Number:	123456789
Date of Evidence Review:	12/18/2023
Claim ID	987654321
Date Of Claim	12/18/2023
ITF	12/1/2023
EP	20

Document IDs are hyperlinked within the **ARSD Contention Outcomes** table. Claims processors can use this table to see the contention as it was claimed by the Veteran, the condition that automation is considering for the purposes of automation, the processing type, and finally, the automation outcome. In addition, users will see the outcome reasoning which explains the logic behind the decision. This can be helpful to serve as a roadmap of what automation did and why.

ARSD Contention Outcomes			
CONTENTION CLAIMED	CONDITION	PROCESSING TYPE	AUTOMATION OUTCOME
sinusitis	<a href="#">Sinusitis</a>	Presumptive	RFD
Outcome Reasoning	Private DBQ Found within 7 Days of Claim Creation		
	<a href="#">Rhinitis</a>	Within the Scope	ARSD Generated
Outcome Reasoning			
POSTTRAUMATIC STRESS DISORDER (PTSD), INCREASE	<a href="#">PTSD</a>	Increase	Draft Exam
Outcome Reasoning			
OBSTRUCTIVE SLEEP APNEA INCREASE	<a href="#">Sleep Apnea</a>	Increase	Draft Exam
Outcome Reasoning	Schedular Evidence Requiring Further Review Not Found		

The **Contentions Not Processed Under ADS** table is one of the many items specifically added to the ARSD

Contentions not Processed Under ADS	
Contention	Reason
Prostate Cancer	ADS is not currently configured to process new/presumptive claims for this condition.
Lyme's Disease	ADS does not currently automate this condition.

at the request of claims processors. This table indicates which contentions are automation-eligible and which are not. If a contention was not processed through automation, this table will provide the reason the contention was deemed automation-ineligible.

At the bottom of page one, a new **Claim outcome table** will display the automation actions taken on **the claim** as well as the reasoning for the action.

Claim Outcome	
CLAIM OUTCOME	OUTCOME REASON
RFD	One or more contentions Ready for Decision

For easy navigation, the ARSD includes a **Table of Contents** and clear section headings. The **Table of Contents** is followed by additional tables with more detailed information about the claim.

Following the table of contents, you will find the Military Service Location Table that identifies location keywords associated with relevant military service for presumptive conditions found in the eFolder. These key terms are pulled from verified documents so you can identify where the Veteran served to support the presumptive conditions. You will note each section contains important information such as VBMS receipt date, type of document, page number or event id and DocID number.

Instead of grouping the document into sections, the document is grouped by condition for easier use by rating specialists. **Diagnosis Tables** identify the oldest and most recent diagnosis for a presumptive condition. After that, we focus on schedular evidence, the evidence which directly correlates with the CFR's rating schedule evaluation criteria. Following schedular evidence, any remaining evidence will be grouped in order of importance to the claims processor.



The ARSD can be used as part of evidence review but claims processors will need to continue to review all pertinent pieces of evidence and note them within the Rating Decision.