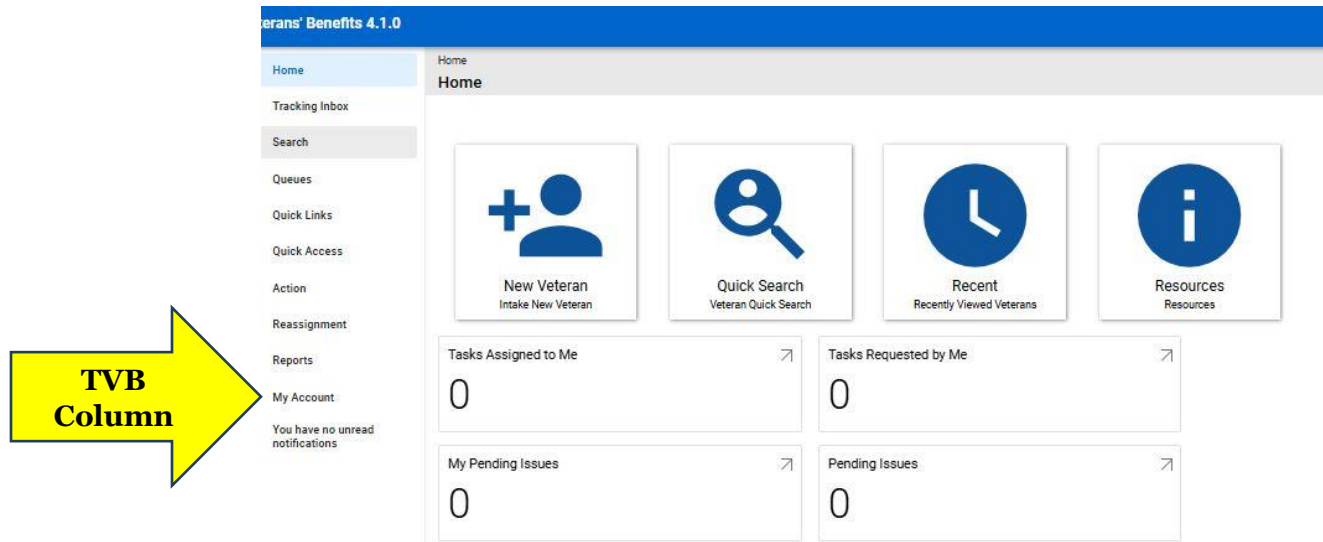


# Tyler's Veteran's Benefits (TVB)

## Logging into TVB and the Home Screen Fact Sheet



- Step 1.** Visit TVB @ <https://vfw.veterans-benefits.tylerapp.com/> and log in.
- Step 2.** When successful, the TVB Home screen (Pictured above) will appear.
- Step 3.** If this is your first time logging into TVB, click on “**My Account**” from the TVB column and set up your field office as the state you are in.
- Step 4.** The 4 squares (New Veteran, Quick Search, Recent and Resources) lead to frequently used areas of TVB. These tabs are always available as they are also housed in the home button in the TVB Column or collection of squares in the top right corner next to log out.

### Special Notes:

- TVB is a web-based program and does not require being behind the VA Firewall.
- All veteran profiles assigned to yourself can be viewed in the “**Veterans Assigned to Me Queue**” TVB Column -> Queues -> Veterans assigned to Me.
- You can get locked out of your account if you fail your log in 3 times. If this happens, please contact your Regional Quality Assurance Specialist and they will unlock your account.

