

Tyler's Veteran's Benefits (TVB) Quick Reference Guide

Navigating The Claim Folder

- Step 1.** Once a claim has been created in a Veteran's folder, TVB generates the **Claims Folder** for the claim that was just generated.
- Step 2.** The first page of the Claim Folder is the splash page and contains tiles to different pages within the Claim Folder. The **Generate Form** tile allows users to generate forms in TVB with the bottom four 4 tiles generating common VA forms such as **21-22**, **21-0966**, **21-526EZ** and **21-4138**
- Step 3.** To view all information within the Claim Folder, click the blue button titled **Edit Claim**.
- Step 4.** To return to the Veteran's splash page or the Claim's Splash page click on the Veteran or Claim number in the **TVB Breadcrumb Trail**

TVB Bread Crumb Trail

Edit Claim

The screenshot shows the TVB Claim Folder interface for a claimant named John Deere. At the top, a breadcrumb trail reads: Tracking Inbox / Veteran (VET-VB-00000015) / Claim Listing / Claim (CL-00025). Below this, the claimant's name 'John Deere' is displayed, followed by their Veteran Number (VET-VB-00000015), Claim Type (Compensation), Claim Number (CL-00025), and Claim Status (Act). A blue bar contains the following information: Veteran Status: Active, DOB, VA File Number: 123889754, SSN: xxx-xx-9754, Age, POA, and Combined Disability %. Below this bar is a blue button with a pencil icon labeled 'Edit Claim'. The main area contains a grid of tiles: 'Ratings' (View Claim Ratings), 'Awards' (View Claim Awards), 'Appeals' (View Appeals), 'Claim Packages' (View Claim Packages), 'Claim Documents' (Claim Documents), 'Generate Form' (Generate Any Form), 'Submit to VA' (Benefits Intake), and four tiles for generating common VA forms: '21-22' (Generate 21-22), '21-0966' (Generate 21-0966), '21-526EZ' (Generate 21-526EZ), and '21-4138' (Generate 21-4138).



Special Notes:

- The **Submit to VA** Tile will send items selected directly to VA without the ability to review it previously.
- The traditional method of submitting claims through the **Claim Package** is still available and can be accessed by clicking on the blue **Edit Claim** Button
- Selecting **View Claims** shows all previous claims submitted; clicking to view the claim opens a new separate TVB web tabs for the claim to be viewed. **Be cautious of multiple open TVB tabs**