

# Tyler VB 4.2.0 Release Notes

Tyler's Veterans' Benefits (TVB) 4.2.0 includes several client-requested enhancements as well as new features designed to improve data entry and tracking. As always, see the updated TVB User Guide for additional information and instructions.

## Client Feedback Driven Enhancements

### Veteran Intake API

We've developed a new API for State (or National) solutions that enables external systems to submit data directly into TVB. This API streamlines data collection by eliminating manual re-entry processes.

**Use Case Example:** A state veteran registration website can now submit veteran information directly to TVB's Veteran Intake queue. VSOs can then review and approve this data to create new veteran records for processing, rather than manually re-entering information from external sources.

**Important Note:** This API license includes only the data submission interface. States are responsible for developing their own external applications, websites, or portals that integrate with the API. This approach allows each state to customize their front-end solution to meet specific requirements and branding needs.

**Optional Support:** Tyler offers consulting services to assist states in building external portals that integrate with this API.

Contact [FD-TVBSupport@tylertech.com](mailto:FD-TVBSupport@tylertech.com) for more technical and/or pricing information.

### Additional Client Driven Enhancements

1. Added CSV format as an output option for the following reports:
  - a. Claim Detail Report
  - b. Communication Detail Report
  - c. Veteran Detail Report
  - d. Claims by Type Report
  - e. Conflict Summary Report
  - f. Counts By POA Report
  - g. Current Ratings by Type Report
  - h. Death and Burial Report
  - i. Demographic Report
  - j. Diagnostic Code by Condition Report
  - k. Field Office Summary Report
  - l. Financial Assistance Report
  - m. Forms Report



- n. Grant Rate Report
- o. Issues Report
- p. Recovery Report
- q. Total Awards Report
- r. Veteran Details by Conflict Report
- s. Veterans By POA Report

2. A description has been added to every report. This assists users in knowing the intent of every report.

Example given for the description for the Claims Filed by Each VSO:

#### Claims Filed by Each VSO

This report extracts the list of the number of claims filed by or assigned to a VSO

3. Give users the ability to check ITF status over Benefits Claims.
4. Added a USPS Zip Code validation link to the Resources page. This link takes the user to a USPS page that allows them to look up a zip code by address or by city and state. You can also search cities by zip code.
5. The Future Exam field on the Rating page is now searchable in Standard Search.
6. Added NOAA and USPHS to the Branch field on the Military Service page.
7. Added Branch and Era columns to the Demographic report.
8. Added Disability % and Rating Date columns to the Issues report.
9. Added Field Office to Quick Search Results to display as "Office". This will display the office the veteran is assigned to.
10. Added Veteran Name to work request number on the calendar. This allows users to easily see which veteran the work request is associated with. If the work request is not associated with a veteran then no name will display.

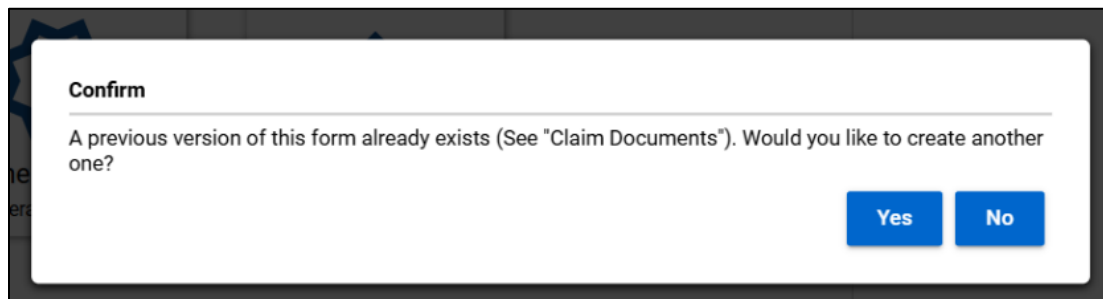
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	WR-2025-00045 - Allen, John	
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11. The application will now show a warning (workflow message) if a user creates an Appeal record with a Notice of Disagreement Filed Date more than a year after the Rating Decision Date on the Claim. Note: This will not prevent the user from creating an Appeal record.
12. Added Space Force ranks to Military Service.
13. Separated the "Medal of Honor/PH" tag on the Veteran Dashboard to the following two tags:
  - a. Medal of Honor
  - b. Purple Heart
14. Zoom is now possible when viewing a PDF in edit mode.
15. Added a button to the New Veteran page to allow the user to add the same number to all three phone number fields.
16. Field 17B on the 21P-530a will populate with the value in the Job Title field on the Profile page.



## Additional Enhancements

1. Added a Work Request (Task) Report.
2. Added Branch to Veteran and Claim Banners. This will display the last branch the veteran served.
3. Added County field to Contact and Dependent page. This was added to the Current Address and Contact info section. It is placed between the Zip Code and Country fields.
4. Added Date Created to User Report.
5. Added the ability to add a photo to the Contact and Dependent record. Photos are clickable to view a larger image.
6. Resubmission of expired remote signed forms is now possible. Rather than having to create a new form users can now "Resend" the form if it has expired.
7. On the claim dashboard if a user clicks on a quick form generation card a notification will display if a version of that form already exists.



8. Final Status field was added to the VABI History. This will notify users if the submission is in the final status. For example Success can be the final status for a small amount of submissions. This will inform users if the status is final and if it is not final the VA is still processing the claim.
9. Added Age column to the Demographic report.
10. Added a "Confidential" Tag to the Veteran Dashboard if the Veteran is a Confidential Client.
11. If a user has access to confidential veterans those veterans will now appear in quick search results.
12. On the Contact & Dependent page with the type of Spouse selected the Country Married field in the Date and Place of Marriage Info section now defaults to United States.
13. In Veteran Banner and Claim Banner "VA File Number" was changed to "VA File #"
14. An email address is no longer required on Benefits Claims submissions.
15. General/text fields will now convert to date fields in the following reports:
  - a. Claims Filed by Each VSO
  - b. Claim Detail Report
  - c. Communication Detail Report
  - d. Veteran Detail Report
  - e. Award Summary Report
  - f. Current Ratings by Type
  - g. Death and Burial
  - h. Diagnostic Code by Condition
  - i. Financial Assistance
  - j. Total Awards
  - k. Veteran Details by Conflict
  - l. Veterans By POA
  - m. User Report
16. Added embedded link in the following reports:



- a. User Report – report is only available to admin users. Link provided to users profile via the account name.
- b. Veterans by POA – link to the veteran via veteran name.
- c. Veteran Details by Conflict – link to the veteran via veteran name.
- d. Total Awards - link to the veteran via veteran name.
- e. Issues - link to the veteran via veteran name.
- f. Diagnostic Code by Condition - link to the veteran via veteran name.
- g. Demographic - link to the veteran via veteran name.
- h. Death and Burial - link to the veteran via veteran name.
- i. Current Ratings by Type - link to the veteran via veteran name.
- j. Award Summary – link to the award via data in award type column.
- k. Veteran Detail - link to the veteran via veteran name.
- l. Claims Filed by Each VSO - link to the veteran via veteran name.
- m. Claim Detail – links to the claim via claim number and veteran via veteran name.

## Various Bug Fixes

1. Added the 21-4142a back to the 21-4142. Now all pages for both forms are in one place.
2. An update was made to the demographic report to fix an error where some veterans would not be included in report output. Previously if a veteran did not have an active mailing address then they would not be included in the results of the report.
3. The form 21-0788 for Apportionment would not allow you to change the entry for item 7 to no. This has been resolved.
4. On the 21-527 data for fields 15B, 15C and 15E was being cut off. All data now displays.
5. On the 10182 data for field 11A was being cut off. All data now displays.

## Known Issues

Issue	Workaround (if applicable)
Email Address is cutoff on the Demographic report	None

