

**2023 VFW NVS Accredited Service Officer Skill Level Training Conference
Virtual Workgroup Agenda**

All classes will be held in Eastern Time

Use the following information to access the Zoom room:

<https://vfw.zoom.us/j/82294751426?pwd=UVIDNIUvTkkeFF3bFhJWEIvQWVoUT09>

Meeting ID: 822 9475 1426

Passcode: 905085

Dial In: (301) 715 8592

Sunday, September 10, 2023

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| 12:30 | Opening Remarks and Invocation
Mike Figlioli, Director, NVS |
| 1:00 | VFW Headquarters Address
Carol Whitmore, VFW Junior Vice Commander in Chief |
| 1:15 | Keynote Speaker
Preston Stewart, US Army Veteran and United States Military Academy at West Point Graduate |
| 1:50 | Break |
| 2:00 | Department of Veterans Affairs Update |
| 2:50 | Break |
| 3:10 | Department of Veterans Affairs Update |
| 4:00 | POW / MIA Remembrance Ceremony |

Monday, September 11, 2023

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| 8:00 | Claims Sharks Update
Paul Sullivan |
| 8:50 | Break |
| 9:00 | Representation at Hearings
Crystal Trulove |
| 9:50 | Break |

10:10	Representation at Hearings Crystal Trulove
11:00	Break
11:10	Representation at Hearings Crystal Trulove
12:00	Lunch
1:00	NVS VHA Update Gregg Orto
1:50	Break
2:00	Office Efficiency Training Gregg Orto / Todd Gruchalla
2:50	Break
3:10	Office Efficiency Training Gregg Orto / Todd Gruchalla
4:00	End of Day

Tuesday, September 12, 2023

8:00	Forever GI Bill T. Ryan Barnett
8:50	Break
9:00	BDD Claims Cindy Noel
9:50	Break
10:10	BDD Claims Cindy Noel
11:00	Break
11:10	BDD Claims Cindy Noel
12:00	Lunch

1:00	Rating PACT Act Conditions Vicki Von Loh
1:50	Break
2:00	Rating PACT Act Conditions Vicki Von Loh
2:50	Break
3:10	Rating PACT Act Conditions Vicki Von Loh
4:00	End of Day

Wednesday, September 13, 2023

8:00	What's New at VA Kyle Rogers
8:50	Break
9:00	What's New at VA Kyle Rogers
9:50	Break
10:10	What's New at VA Kyle Rogers
11:00	Break
11:10	TVB Features Liz Salvador/Dale Phillips
12:00	Lunch
1:00	NVS Update Brad Hazel / Rick Jones
1:50	Break
2:00	TVB Features Liz Salvador/Dale Phillips
2:50	Break

3:10

TVB Features

Liz Salvador/Dale Phillips

Thursday, September 14, 2023

The Virtual Classroom will remain open during the testing period for questions or concerns about the test. It is not mandatory for you to log in to the Classroom for the test.

8:00

The end of conference test will take place during the conference using the VFW Online Learning Portal. If you have any issues accessing or during the test, please enter the Zoom room for assistance.