

Eastern	MLK Holiday	20 January	21 January	22 January	23 January
0830		Welcome & Intros			
0900		Policy & Procedure	38 CFR	Effective Dates	Reviewing Ratings
0930					
1000		POA & ITF	Reviewing Med Records & Exams	38 CFR & VA Math	Appeals & Hearings
1030					
1100		Interviewing			
1130					
1200		Lunch			
1230		Lunch			
1300		TVB Basic & VBMS Fundamentals	Developing Claims & Duty to Assist	SMC	Writing Appeals
1330			Using Electronic Submission Systems		Debt Management
1400					
1430					
1500					
1530		Day 1 Exercise	Day 2 Exercise	Day 3 Exercise	Day 4 Exercise
1600					
1630					
1700					

	26 January	27 January	28 January					
0900	NSC Pension	VA Healthcare	TEST					
0930								
1000	Survivor Benefits	Ancillary Benefits						
1030								
1100	Workload Management	VA Education						
1130								
1200	Lunch							
1230	Lunch							
1300	CRSC/CRDP	Day 6 Exercise						
1330								
1400	VA Fiduciary	Review & QA						
1430								
1500	Day 5 Exercise							
1530								
1600								
1630								
1700								

Zoom Link: <https://vfw.zoom.us/j/81088243308?pwd=uJqrPlhESpCkcLEdK1h0RMC602pa6Z.1>

Passcode: VFW